

**citizens
advice**

**Central
Dorset**



Guidance and Support through Uncertain Times

CACD Annual Report

2024- 2025

Contents

Chairman's Report	Page 3
Chief Officer's Report	Page 4
Treasurer's Report	Page 5
Summary of the Year	Page 6
Value of Volunteers	Page 7
Research & Campaigns	Page 8
Projects	Pages 11-16
Supporters & Trustees	Page 17
How to get help	Page 18

We give people the knowledge and the confidence they need to find their way forwards - whoever they are, and whatever their problem.

The aim of Citizens Advice Central Dorset is to provide the advice people need for the problems that they face and flowing from this, the improvements of policies and practice that affect their lives.

Our core principles are to:
value and respect diversity, promote equality, challenge discrimination and unfairness, work together and value the contribution of colleagues.

We give free, confidential, independent and impartial advice to anyone, regardless of age, disability, ethnic origin, gender, race, religious belief or sexual orientation.

Chair's Reflections

I am pleased to welcome you to the Citizens Advice Central Dorset 2024-2025 Annual Report.

The last year has been a challenging and, at times, a difficult one for both our clients and us as an organisation. Many of our clients continue to be affected by the cost of living crisis and, as a result, we have seen significant increases in the number, and complexity, of issues raised with us. We are now dealing with, on average, 750 client issues per week and this additional demand has impacted on our capacity and also our people. However, due to the commitment and dedication of our staff and volunteers we have still been able to provide an excellent service and one which, I know, is well valued by our clients. To say that I am extremely proud of our staff and volunteers is an understatement and I would like to thank them for all that they do.

We continue to “punch above our weight” with our research and campaigns work and have seen a number of notable successes over the last year. Work in this area has not only influenced change, both nationally and locally, but has also helped improve the outcomes for our clients.

Although we are an independent charity, we work in partnership with Bridport Citizens Advice and East Dorset & Purbeck Citizens Advice to provide the Information, Advice and Guidance service across the Dorset Council area.

We do not receive any direct funding from central government but rely on grants and donations from individuals, charities, organisations and local authorities. Most of our income comes from Dorset Council and we are grateful for their continued support.

We were disappointed to recently hear that the Dorset Integrated Care Board was having to stop the funding for our successful GP Surgery outreach project and we are currently investigating new income streams to replace this.

We recognise that clients will continue to be faced with challenges and worries and that, as a result, demand for our services will increase. In order to meet this increased demand, we will be looking at a number of initiatives designed to help improve our capacity and also at ways we can best support our people.

Finally, I would like to thank my fellow Trustees for their ongoing commitment and support.

Stuart Dawson - Chair of Trustees

Chief Officer's Report

I am proud to recommend our Annual Report which once again showcases the tremendous work carried out in the communities of Central Dorset. Thank you to our volunteers and staff who deliver the outcomes for local people.

I would like to start by highlighting the outcomes achieved for our clients. It is not enough just to provide information, our service goes well beyond that to work alongside people to deliver real change. You will see on our statistics page that during the 2024/25 year we helped clients achieve a total of £8,003,956 in financial gains. Within that figure, £6,968,807 was in welfare benefits claimed; this is real additional income for clients which has gone towards paying those ever increasing essential bills. Also within that total is £524,030 in debts written off, reflecting an upward trend in people approaching us for help with their finances. Our skilled team spends time to establish what is needed to deal with debt emergencies and then goes on to help clients budget whilst finding a solution for debts in the long term.

Our Research and Campaigns work is driven through our advice work. We take key local evidence and translate that into action that changes policy and practice for the better. When the cost of living crisis has placed so much pressure on our clients, this area of work is even more vital in giving a real voice for local people. The highlights from the year include taking a super complaint to a local social landlord after collating multiple instances of poor service. I am pleased to say that after representations, matters are starting to improve for our clients in this area.

To deliver the range of projects covered in this report, we work with funders as well as local partners. I would like to thank our colleagues in neighbouring Citizens Advice for their positive approach to collaboration. We share a common purpose and clients can rightly feel that they will receive high quality advice wherever they are in Dorset. In order to meet the ever increasing demand, this type of collaboration will become even more important and is already widening to the South West to reflect national trends.

Finally, I would like to express our thanks to all our funders, whether they provide us with a grant or a donation, we could operate without their support and goodwill. I would also like to thank our Chair of Trustees and the board for their support to the wider team of Citizens Advice Central Dorset. Thank you.

Daniel Cadisch - Chief Officer

Treasurer's Report

Central Dorset Citizens Advice has continued to deliver a strong financial performance in 2024–25, recording a surplus of £49 thousand. This outcome reflects the prudent financial management and the resilience of our organisation in a challenging economic climate.

Dorset Council continue to be our largest funder, contributing approximately 40% of our total income of £1.37million. This includes both the main grant supporting our general advice services and additional targeted funding for programmes such as cost of living support, rough sleeping, and refugee resettlement. We also acknowledge the ongoing support of Town and Parish Councils, along with charitable donations from Corton Hill, Cooper-Dean Foundation and the Valentine Trust, whose contributions help to sustain our local offices and community presence. 60% of our income came from contracting bodies to deliver specific projects, the increase reflecting the first full year of two major multi-year grants secured in 2023–24: the Gypsy, Romany, and Traveller project being delivered in partnership with Kushti Bok and Access to Justice project supporting the Dorset Employment Unit.

Total expenditure for the year was £1.32 million, a 19% increase from previous year. This rise is broadly in line with income growth and reflects both inflationary pressures and expanded project delivery. As in previous years, staff costs remain the largest area of expenditure, accounting for 80% of total costs. While we continue to rely heavily on our network of dedicated volunteers, our core of paid staff is critical to service delivery, oversight, and management of specialist projects.

As at 31 March 2025, we held total reserves of £528 thousand, with £93 thousand relating to restricted reserves. The unrestricted reserves (£435 thousand) represented just under 4 months of operating costs, slightly lower than prior year but still comfortably within our target range of three to six months. This level of reserves is considered sufficient to safeguard the charity's operations in the event of a sudden shortfall in income or unexpected costs. We remain focused on maintaining a stable financial base while responding flexibly to emerging challenges and opportunities, as outlined in Chair's and Chief Officer's report.

Ivana Ercegovic - Treasurer

Summary of the Year

It has been an especially challenging year for residents across Dorset, as many have faced deep uncertainty caused by the ongoing cost of living crisis. Rising inflation, stagnant wages, and soaring rents have put immense pressure on households. Many people have been forced to make impossible choices, such as whether to heat their homes or feed their children. The price of essentials like food and energy has continued to climb, while incomes have failed to keep pace. As a result, food bank usage has risen sharply, and levels of poverty have deepened, particularly in the most deprived wards of the county.

Throughout this period, CACD has remained a vital source of support. Our services have played an essential role in helping people cope with the financial hardship brought on by the economic crisis. For many, we have been a lifeline. In the face of such challenges, the work of CACD has never been more necessary and it is vital that we continue to be there for our community and remain a source of independent, free, and impartial advice.

Demand for our services has continued to grow significantly. Between April 2024 and March 2025, our staff supported 10,550 clients, representing a 14 percent increase compared to the previous year. Clients presented with a staggering total of 38,936 separate issues. The issues our clients face are growing increasingly complex and multifaceted, mirroring broader national trends.

Despite the increasing pressure on our resources, we achieved strong outcomes. We secured £8 million in income for our clients, an increase of 19 percent on 2023/24. We also helped clients write off £524,030 in debts.

The issues clients brought to us reflect the ongoing challenges posed by the cost of living crisis. The main areas of advice by category were as follows:

- **Benefits, including Universal Credit and Personal**
- **Independence Payment: 36.7% (2023/24: 44%)**
- **Charitable support and food bank referrals: 26% (2023/24: 14%)**
- **Debt: 7.9% (2023/24: 10%)**
- **Housing: 6.6% (2023/24: 8%)**
- **Utilities and communication: 3.6% (2023/24: 4%)**
- **Employment: 2.9% (2023/24: 3%)**
- **Relationships: 2.8% (2023/24: 3%)**
- **All other issues: 13.5% (2023/24: 14%)**

The sharp increase in enquiries relating to charitable support and food banks, rising from 14 to 26 percent, highlights the growing hardship faced by many. The ways in which clients contact us continue to evolve. This year, 27 percent of clients were seen face-to-face at one of our four main offices or 20 outreach locations, up from 26 percent in 2024, 24 percent in 2023, and 13 percent in 2022. The remaining enquiries were handled by telephone, email, or letter.

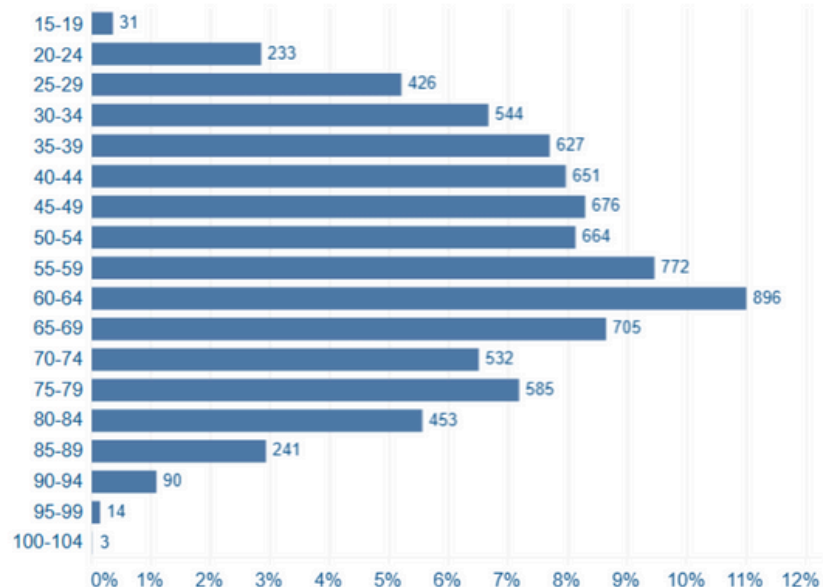
Outcomes	2023/24	2024/25
Income Gained	£6,765,002	£8,003,956
Reimbursements	£45,247	£101,371
Debts written off	£687,325	£524,030
Payments rescheduled	£6,164	£30,701
Other	£332,438	£596,006

Gender



■ Female
 ■ Male
 ■ Prefer different t...

Age



Issues

	Issues	Clients
Benefits & tax credits	11,431	3,977
Benefits Universal Credit	2,787	1,233
Charitable Support & Food Ban..	10,254	2,901
Consumer goods & services	957	487
Debt	3,048	810
Education	91	63
Employment	1,131	516
Financial services & capability	1,121	413
GVA & Hate Crime	105	61
Health & community care	637	334
Housing	2,577	1,187
Immigration & asylum	266	126
Legal	756	343
Other	191	78
Relationships & family	1,083	546
Tax	365	235
Travel & transport	567	413
Utilities & communications	1,402	565
Grand Total	38,769	

Despite the challenges they face, many of our clients take the time to share thoughtful and encouraging feedback. Here are some examples:

You have saved my life.

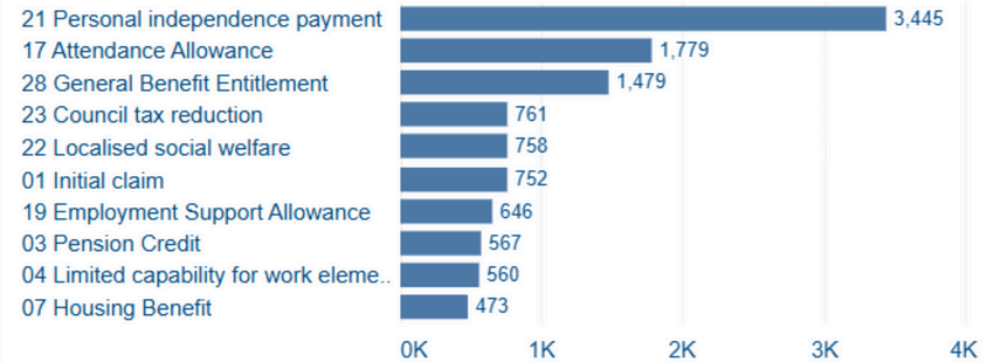
I am so relieved, I can't thank you enough for all your help. I don't know what I would have done without you! The relief is immense.

I would like to express my heartfelt thanks for your continued support, understanding, and dedication. We are sincerely grateful for your genuine concern and the time you have invested in our case. I fully understand that preparing the mandatory reconsideration application must have required significant effort and may have caused some inconvenience or even taken you away from other important matters. Please know how much we appreciate your commitment. Your involvement and care bring us both reassurance and strength during this challenging time. Your involvement and care bring us both reassurance and strength during this challenging time.

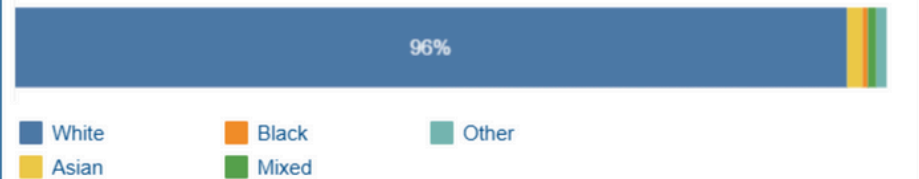
Thank you for sorting everything out and being so friendly and polite.

I feel much better now that I know someone is helping me.

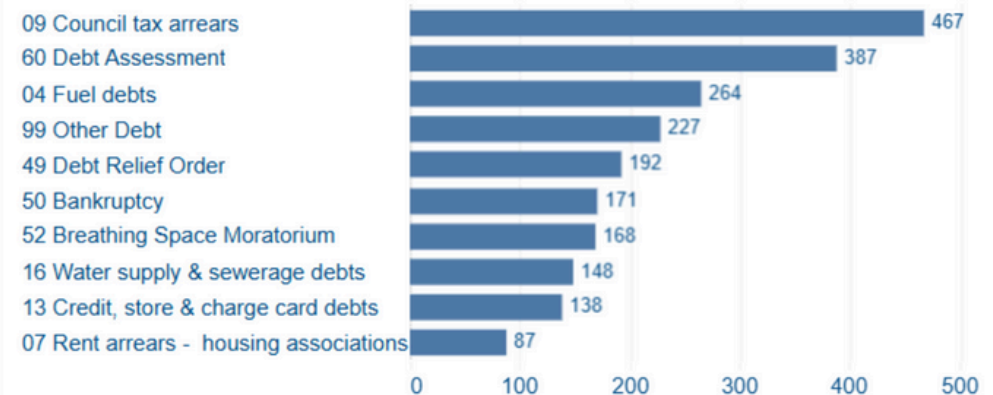
Top benefit issues



Ethnicity



Top debt issues



Research & Campaigns

Rachel Rogers - Research & Campaigns Manager

The Value of Volunteers

One of the things I most looked forward to upon returning from Maternity Leave was reconnecting with the volunteer teams in Weymouth and Dorchester, and getting to know our Sherborne and North Dorset teams. Time and time again our teams prove themselves to be tenacious, dynamic, and at their core they strive to do what is best for our clients.

Being a volunteer is not an easy task. Over the last 5-10 years cases have become more complex, needs greater, and the demand on volunteer time and knowledge has increased. Our volunteers are dealing with these changes with laudable grace and patience. We are so pleased that their commitment to Citizens Advice Central Dorset was recognised at the Volunteer Centre's Volunteer Celebration Evening in the 'teams of the year' category. This recognition was so well deserved and we hope that the volunteers are extremely proud of the service they provide to our local communities in Central Dorset.

It would be remiss to not acknowledge our long serving volunteers, to welcome our new volunteers, and to thank each and every person who gives their time to support the organisation and its aims. A real highlight this year has been the celebration of volunteers reaching incredible milestones of 10, 15, 20 and even almost 25 years with Citizens Advice.

As we move towards a new year, my heartfelt thanks on behalf of our Senior Leadership Team is extended to all the volunteers within Citizens Advice Central Dorset.

Siân Alvis - Operations Manager

The impact of our volunteers can also be measured in financial terms. This year our staff at CACD £791,811

It would be impossible to run our service without our team of volunteers!

I have met a lot of interesting people volunteering at Citizens Advice and helping people makes me happy.

I've improved my IT skills and have become a confident benefits adviser.

Volunteering at Citizens Advice increased my confidence.

Food Security Projects

As part of our commitment to tackling the root causes of food insecurity, we run four food security projects - two in Weymouth and Portland, one in Gillingham, and one in Sturminster Newton. Our trained caseworkers are embedded in these settings, allowing clients to access expert advice and support in a familiar and trusted environment. This approach ensures that individuals not only receive emergency food support, but also have the opportunity to address the underlying issues contributing to their food bank use, such as financial difficulties, benefit problems, housing concerns, and debt. By providing timely, holistic advice and ongoing support, our goal is to reduce long-term reliance on food banks and help people regain stability and independence in their lives.

During the year, our food bank outreach projects supported 275 clients, providing essential advice and assistance to help address the issues that led them to rely on emergency food support. We secured a total of £255,342 in financial gains for clients, including successful benefit claims, backdated payments and other outcomes that improved their financial situation. The majority of issues we supported were related to benefits, housing and debt. The most common single issue was Personal Independence Payment, which accounted for a significant proportion of our casework.

CA changed my life 100% for the better and if I had not left work after knowing I could get benefits I would probably have had a breakdown. My husband thanked my adviser for giving him his wife back.

Sarah's Story*

The client struggles with health conditions that significantly limit her ability to manage daily living activities. She previously applied for Personal Independence Payment (PIP) but was unsuccessful and did not complete a Mandatory Reconsideration within the required timeframe. After being advised to reapply, she contacted the DWP to request a new PIP claim form and sought support in completing the application due to anxiety about the process.

We supported the client in completing the PIP form and gathering the necessary evidence to demonstrate the impact of her health conditions. Throughout the process, we provided reassurance, explained each step, and helped her prepare for the health assessment. The form and supporting documents were submitted before the deadline. As a result, the client successfully engaged with the health assessor and was awarded £73.90 per week. This represents an annual financial outcome of £3,842.80. She later returned to share her thanks and inform us of the positive result.

*Real name changed to protect identity

Dorset Gypsy, Roma and Traveller (GRT) Advocacy Project

The Dorset GRT Advocacy Project launched in February 2024 with the aim of providing advocacy and support to Gypsy, Roma and Traveller (GRT) communities across Dorset and the Bournemouth, Christchurch and Poole (BCP) area. This five-year initiative is funded by the National Lottery Community Fund (NLCF) and is delivered in partnership by Citizens Advice Central Dorset, Citizens Advice BCP, and Kushti Bok—a local charity led by members of the GRT communities and their allies.

Since its inception, the project has seen high demand from GRT communities in both Dorset and BCP. Many clients had not previously engaged with Citizens Advice or similar services. The presence of dedicated Advocacy Workers has proven vital, offering culturally sensitive support, listening to community concerns, and advocating on their behalf.

As of this report, the project has supported 169 clients, managing 328 cases and addressing 444 issues. This steady uptake demonstrates the growing trust and engagement from the communities, particularly following the recruitment of the final Advocacy Worker covering North Dorset, completing the project team.

Community engagement continues to grow, with Kushti Bok playing a pivotal role in building trust and connecting the team with new and potential clients. However, the project also faces significant challenges, particularly in addressing the ongoing prejudice and discrimination experienced by GRT communities, not only from individuals but also from institutions.

Key Issues and Trends

The most frequent issues reported remain consistent across project quarters:

- **Charitable Support and Housing represent the highest number of cases.**
- **Benefits and Tax Credits are the third most common issue.**

Other prevalent concerns in the most recent quarter include Education, Universal Credit, Debt, and Gender-Based Violence and Hate Crime.

The wider GRT Partnership remains proud of the progress achieved and committed to ensuring that the voices of GRT communities are central to the project's direction and impact.

GP Surgery Project

For over 30 years, Citizens Advice Central Dorset (CACD) has partnered with local GP practices and NHS Dorset to deliver trusted, embedded advice services. Our caseworkers are currently active in 12 surgeries across the county, helping patients resolve the root social and economic causes of poor health. In the last 12 months, our work in GP surgeries has supported over 567 patients and delivered £542,039 in financial gains.

The unbearable stress caused by my problem would have prevented me from taking any action myself so I'm very grateful for the help and support provided at my GP surgery by Citizens Advice.

It helped seeing someone in a familiar place

My caseworker fills in all the forms I am sent because I am unable. I would not have claimed benefits or given up trying to claim them if she had not helped.

We are actively working to secure new funding opportunities to ensure project can continue delivering its valuable support to the community.

Amy's Story*

Amy attended the GP surgery to speak with the surgery caseworker due to ongoing health and mobility difficulties. She has experienced several falls and lives alone. The key issue she faced was the rising cost of living, which was compounded by her deteriorating health, making it difficult for her to cope with day-to-day tasks. Financial challenges further prevented her from affording the care and assistance she needed, in addition to her daily living expenses.

At the time of her visit, the client was already receiving Disability Living Allowance (DLA) at the lowest rate. A claim for Attendance Allowance was submitted, and under the interchange of benefits rules, her claim was processed, resulting in her being awarded the highest rate of care component.

As a result of this support, her Disability Living Allowance increased from £28.70 a week to £110.40 a week. Additionally, she will soon receive the weekly Severe Disability Premium of £81.50, which will be added to her Pension Credit.

***Real name changed to protect identity**

Refugee Support Projects

CACD runs two refugee support projects. The first, the Refugee Resettlement Project, supports refugees from Afghanistan who were forced to flee their country after the Taliban takeover in 2021. Arriving in a new country with a complex bureaucracy and with little to no support network means that it can be very difficult for refugees to find their feet in the UK. CACD supports these families with one-on-one support with housing, benefits, employment, and a range of other issues to help them adapt to life in their new home.

The second project, the Ukrainian Refugee Project, supports Ukrainian refugees forced to seek refuge in the UK since the full-scale Russian invasion of their country in 2022. Our team provides specialist support to Ukrainians on a range of issues ranging from immigration to housing. We also offer tailored employment support, including CV development, interview coaching, and personalised guidance throughout the job search process.

CACD is proud to support clients from refugee communities and to offer support as they rebuild their lives in Dorset. Witnessing the resilience and courage of those who have been forced to flee unimaginable hardship is both humbling and inspiring to our team.

Our Ukrainian Employment Specialist worked with a married father from Ukraine who had a primary school-aged child. He was improving his English and studying for accountancy qualifications, building on his previous experience in the financial sector.

She supported him as he looked for work by strengthening his CV, cover letter, and interview skills. She helped him tailor his CV to match wording from relevant job advertisements, drafted example cover letters, and coached him on how to adapt them for different roles. She also shared job leads in the accountancy, care, and retail sectors and guided him in preparing for applications and interviews.

As a result, he was invited to several interviews and gained a clearer understanding of employer expectations.

Maryna's Story

"Since arriving in Dorset from Ukraine in April 2022, Citizens Advice has shown stable and efficient support. The staff were always responsive to the Ukrainian community needs that ranged from basic things like food, housing and education for children to more specific needs like visa issues and employment. I always recommend Ukrainians to contact Citizens Advice because the quality of the advice is professional, impartial, and free of charge, and the attitude of their staff is always respectful and result-focused.

In 2024, I decided I wanted to volunteer for Citizens Advice and took part in a training course at the Sherborne office. I now volunteer in Dorchester. The training helped me understand the UK benefits system and I am now much more confident in solving my own everyday issues. I am also really happy that my skills can help other people and that I can make a difference."

The client was a pension-age woman receiving a Ukrainian pension and Pension Credit. She and her husband were living in the UK with sponsors through the Homes for Ukraine scheme.

In January 2025, the client was diagnosed with a serious health condition, and when the sponsors decided to sell their home, the couple needed to relocate. Our caseworker supported them by applying for Attendance Allowance to maximise income, submitting housing benefit and council tax support applications, and completing an income and expenditure form for Wessex Water Assist.

Thanks to the work of our caseworker, the client is now receiving Attendance Allowance and will be eligible for the Severe Disability Premium once her visa is renewed.

Debt

The Debt advice project offered throughout Central Dorset is funded through the Money and Pensions Service (MaPS) and Southern Gas Network (SGN). We are able to offer support to our clients using our Debt Assessment Tool. Clients are then able to seek support through the Citizens Advice National Debt Helpline or access closer support through their local office. Contact is via telephone call, video call and email. Our debt support team can help prepare vulnerable clients for meetings with our debt caseworkers sometimes offering this support face to face. Our specialist debt caseworkers will review a client's full situation and will work to inform them of a range of options that may be available to them. They can also assist the client in working through any option they choose. In addition, this service can help identify further support that might be available and signpost clients to help maximise incomes and access charitable grants.

During 2025 we have undertaken approximately 25 Debt Assessments per month and the team put in every effort to support clients through their debt concerns. Our caseworkers have established good working relationships with the local council tax and housing benefit teams and can work closely with local housing associations to better support our clients.

Our experienced caseworkers ensure we comply with the requirements of the FCA regulations and have supplied some invaluable debt training both in-house and to external partners.

Macmillan

The Dorset Macmillan Citizens Advice Service is funded by Macmillan Cancer Support to deliver advice across Dorset to all people affected by cancer. Our specialist welfare benefits caseworkers are able to give office advice over the telephone, via email, face to face appointments in an office setting and some home visits. The service helps clients to maximise incomes, assist with the completion of long and complicated forms, both online and in paper form, work alongside clients undertaking mandatory reconsiderations & appeals and access charitable grants and signposting.

During 2025 we have experienced extended busier than usual periods and the team have continued to work tirelessly to support every patient referred into the service. We have excellent links and continued to build our relationships with the cancer nurses working locally in the hospitals and hospices.

Following the announcement from Macmillan of reduced funding from June in 2026, Central Dorset Citizens Advice is exploring many avenues on how we can continue to provide this valuable and well needed project for many years to come.

The team have been amazing! I was diagnosed with Cancer last year. Without the help I would have no idea what I was entitled to. The support was incredible. It enabled me to retire at 70 knowing I can still pay my bills. I can't thank you enough. It is the best service ever.

Macmillan Case Study:

Mrs A is a single adult with a terminal cancer diagnosis. Following a PIP review earlier this year, the DWP did not accept a limited life expectancy medical form and it was now looking like our client was about to lose her mobility car. Our caseworker completed a mandatory reconsideration, liaised with the DWP decision maker, contacted the client's medical team, wrote to the local MP and spoke with the Child Poverty Action Group regarding a potential Judicial Review.

Following all these actions the DWP decision maker overturned the PIP MR in favour of our client, reinstated her enhanced rate award and also backdated this award. This swift and thorough work by our caseworker meant this lady was in fact able to keep the correct PIP award but most importantly the mobility vehicle.

Couldn't have done it without Louise, because dealing with cancer was bad enough, let alone all the paperwork and also my husband going into a care home because of Alzheimers.

We are so grateful for Clare's help, without her we would probably have failed or given up on our claim. Thankyou.



At a time when cyber attacks are becoming more common against companies of all sizes ranging from a Nursery business right up to Marks and Spencer and Jaguar Land Rover, CACD is taking measures to protect our technical environment. The first step is to ensure that we comply with the UK Government set of standard technical controls known as Cyber Essentials. These controls aim to prevent unauthorised access to our environment and we are now about to obtain certification to this effect.

Unfortunately, no matter how good the measures implemented under Cyber Essentials are, it is impossible to guarantee that unauthorised access is prevented. Beyond Cyber Essentials access protection there are a number of measures available that can be implemented to detect a hacker, detect malicious data access and manage back up and recovery in a cyber attack scenario. These measures are documented by The International Standards Organisation in ISO27001 and CACD are starting to identify what action is needed to achieve ISO27001 compliance and create a plan to implement recommended measures.

Supporters and Trustees

Every Citizens Advice office is an independent registered charity. Without funding and volunteers, we could not continue to provide our services in the Central Dorset Area.

Our supporters

Our special thanks go to the following for their continued support:

- Dorset Council
- Blandford Forum Town Council
- Dorchester Town Council
- Shaftesbury Town Council
- Sherborne Town Council
- Weymouth Town Council
- Parish Councils
- Access to Justice Foundation
- Alice Ellen Cooper Dean Charitable Foundation
- Big Energy Savings Network
- Littlemoor Hub
- Corton Hill Fund
- Dorchester Poverty Action Group
- Dorset Healthcare University NHS Foundation Trust
- Gillingham Foodbank / Trussell Trust
- Glasspool
- Macmillan Cancer Care
- Ministry of Justice
- Money Advice Service
- National Lottery
- NHS Dorset ICB
- Portland Foodbank
- Prince Zeiger Trust
- Simon Digby Charitable Trust
- Vale Pantry
- Valentine Trust
- Wessex Water
- Westham Foodbank

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- Mr Peter Green
- Nico Gregori
- Mr Kunal Kansara
- Ms Tracy McGregor
- Mr Stephen Payne
- Ms Tashi Warr

Many thanks also to our smaller but no less important individual supporters and donors, whether clients or friends of our local Citizens Advice service.

How to get help

Citizens Advice Central Dorset offers free, confidential, impartial and independent advice based around our Dorchester, North Dorset, Sherborne, and Weymouth & Portland Citizens Advice centres.

Visit our website for more information

<https://centraldorsetca.org.uk>

Dorset Adviceline: 0800 144 88 48 [freephone]

Dorchester
1 Acland Road,
Dorchester, DT1 1JW
advice-dorch@centralca.org.uk

With outreaches in:
Bere Regis
Crossways
Maiden Newton
Puddletown

Sherborne
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advice-sher@centralca.org.uk

With outreaches in:
Cerne Abbas
Grove Medical
Centre

Weymouth & Portland
Weymouth Library,
Great George Street,
Weymouth, DT4 8NN
advice-vey@centralca.org.uk

With outreaches in:
Community Venue
Portland Hospital
Portland Library
Portland Foodbank
Wyke Regis Health Centre
Royal Crescent Surgery
The Bridges Medical
Centre Littlemoor
Community Centre
The Lantern Trust,
Weymouth Weymouth
Westham Foodbank

North Dorset
4 Newbury Court,
Gillingham, SP8 4QX
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With outreaches in:
Blandford Forum
Blandford Group Practice
Gillingham Foodbank
Shaftesbury
Sturminster Newton
Verwood & Cranborne

